

CONTACT

Communication Software



CONTACT Communication Event & Data Logging Software

Simple
Operation

Outstanding
Reliability

Exceptional
Performance

Overview

Turn your Phantom metal detector into a Critical Control Point and let CONTACT do the record-keeping you need!

The revolutionary CONTACT Communication software provides a ground-breaking solution for event logging and data collection. Designed to communicate with Phantom metal detectors, this easy-to-install application is ideal for quality assurance record keeping and the collection of valuable information.

CONTACT software utilizes a powerful SQL back-end to generate flexible custom reports on-demand. Results can then be exported to convenient Excel or PDF formats instantaneously. The data output provides fully traceable QA intelligence – letting you know what and when something happened.

Compatible with Windows XP SP3 / Vista / 7 / Server 2003 / Server 2008, Microsoft .NET 2.0 & 3.5 Framework, CONTACT can be connected via three interface options: Serial RS-485 / Ethernet / Wireless Ethernet.

Key Features

Data Capture

Detailed system activity information

Event Logging

Records of system status changes

Report Generation

Outputs QA reports on-demand

CONTACT FEATURES & BENEFITS

Long Term Data Storage	Event and performance information can be held for years – data is easily accessible without the need for paper records
Event Logging	Time-stamped event recordings enable the detector to be easily integrated into existing HACCP procedures & systems
On-Demand Reporting	Manual reporting at any time by selectable production line and/or time period
Report Exporting	Reports can be quickly output to Excel or PDF files allowing for ease of information sharing and archiving
QA Intelligence	Provides records of testing and results for long term traceability
Maintenance Support	Captures configuration details to assist in routine maintenance and fault finding activities
Phantom Compatible	Compatible with all generations of Phantom metal detectors
Live View	Real-time visualization of reporting activity
Universal Data Format	Non-proprietary database platform enables flexible reporting solutions, compatible with other information systems
SQL Server	Industry standard database provides reliable server-based storage, enabling uninterrupted data collection
SQL Installation Options	SQL Compact: simple to install, not suited for multiple users SQL Standard: more robust, fast and suitable for multiple users

SPECIFICATIONS

Information Available	Events, Test Results, Sensitivity, Calibration, Product ID, Reject ID, Complete list of Configuration parameters
SQL Database Versions	Compact - embedded in CONTACT for single-user applications Standard - requires SQL Server Express (or higher) installed
Languages	English, French, Spanish, Portuguese, German
Interface options	RS485 (up to 31 detectors - daisy chain to 1000 m) Ethernet – Wired or Wireless (unlimited number of detectors)
System requirements	Windows XP SP3 / Vista / 7 / Server 2003 / Server 2008, Microsoft .NET 2.0 & 3.5 Framework



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